

PAGE	ORDER DATE	ORDER NUMBER

Need to return or exchange something?

Items can be returned in their original condition within 14 days of receiving your order for an exchange or



QTY	DESCRIPTION	SIZE	REFUND	REASON CODE	EXCHANGE	NEW SIZE	NEW COLOUR	REASON FOR RETURN
								1 Looks different to image
								2 Ordered more than one size
								3 Arrived too late
								4 Poor quality / faulty
								5 Doesn't fit properly
								6 Doesn't suit me
								7 Incorrect item received
								8 Parcel damaged on arrival

Simply fill in this form and pop it in with your parcel

Take it to a Post Office and remember to ask for a proof of postage receipt.

We recommend sending all items on a tracked delivery.

Please note we can not take responsibility for any returns going missing in transit.

Returns can be tracked at royalmail.com/track-trace



Keep your proof of postage until we have confirmed by email that all your returned items have been completed. Please ensure your unworn goods, as sold, with all the original tags and labels – if you don't have the original packaging, choose a safe alternative.



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